

THE INSIDER

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HAS 2020 MADE YOU LONG FOR TIME TRAVEL?

Let's face it—2020 has been difficult. You may wish you could travel back to a joyful year in your past or travel forward to a future where today's problems have been solved. While time travel isn't possible, you can watch time travel movies like these:



Back to the Future - A teenager accidentally travels back in time from 1985 to 1955, where he meets his future parents.

Bill & Ted's Excellent Adventure - Two teens try to prepare the ultimate historical presentation with the help of a time machine.

Somewhere in Time - A playwright uses self-hypnosis to travel back in time and meet the actress whose vintage portrait hangs in a hotel.

12 Monkeys - In a future world devastated by disease, a convict is sent back in time to gather information about the man-made virus.

Increasing your internet speed can improve your streaming experience. Call 888.366.7821 for details.

FIND THE WAVES TO WIN!



Waves have been hidden in a picture somewhere in this newsletter. Find them and call your local RTI office with the location and you will be entered into the "Winning the Wave" drawing for \$5.00 off your next bill. Congratulations to Dale Mendenhall, Wanda Valeska, Sue Shirk, Sandra Nye, Patricia Mays, and Dennis Hayes for finding the wave in our last issue!



Autumn is many people's favorite season. What's not to love about visiting the local pumpkin patch, going on a hayrack ride, and feeling a bit of chill in the air?

As your local communications provider, RTI would love to make your autumn even more awesome. Granted, we don't offer pumpkin spice internet, but we do offer awesome speeds at awesome prices to fit any budget, and awesome employees who are here to help.

CALL YOUR LOCAL RTI OFFICE FOR MORE INFORMATION ON OUR AWESOME INTERNET PLANS.

**Idaho/Nevada: 1.888.366.7821 • Oregon: 1.800.350.5036
Washington: 888.636.2840**

Service availability and internet speed will depend on location. Call for details.

P2

RTI - Idaho/Nevada

P3

RTI - Nehalem Telecom

P4

RTI - Pend Oreille Telecom



How to Avoid Becoming the Victim of Identity Theft

Criminals are diversifying their targets and using stealthier methods to commit identity theft and fraud—and no one is immune. If you have a Social Security number, you're a target. As many as 10 percent of people are now victims of identity fraud annually.¹

Here are some steps you can take to protect yourself:

- **Check your bank accounts and credit card statements regularly.** The easiest way to do this is online, so if you don't currently have online access, set this up with your financial institutions. Criminals may initially make only small credit or debit charges that can be harder to notice, with the intent to steal more later. So be ready to comb through your statements carefully.
- **Monitor your credit reports.** Watch for illegitimate inquiries or suspicious accounts opened in your name. You can request a free report from each of the three major credit bureaus —Experian, Equifax, and TransUnion — once per year at annualcreditreport.com.
- **Freeze your credit.** A credit freeze restricts access to your credit reports, helping safeguard against fraudsters opening new accounts in your name. A credit freeze has no effect on your credit score or current credit accounts, and the process can be completed in less than 10 minutes. To freeze your credit, you must contact each of the three credit bureaus.
- **Reserve a post office box.** Have important letters containing sensitive information sent there to prevent thieves from casually raiding the unlocked mailbox at your home.
- **Install antivirus, antispyware, and email-filtering software.** Set these tools to automatically scan every 24 hours for possible points of concern, and always make sure you have the most updated versions.
- **Learn from the Federal Trade Commission (FTC).** The FTC offers lots of helpful information on how to keep your personal information secure and safeguard your identity. Visit consumer.ftc.gov and click on "PRIVACY, IDENTITY & ONLINE SECURITY" near the top of the page. You can also click on "Get Your Free Credit Report."

¹https://ncvc.dspace.direct.org/bitstream/item/1228/CVR%20Research%20Syntheses_Identity%20Theft%20and%20Fraud_Brief.pdf



RTI SCHOLARSHIP AWARDS

Four judges selected the following recipients for the 2020 RTI Scholarships:

1st place, \$1,000
Mason McFarland
Glens Ferry HS, ID

2nd place, \$500
Kody Henslee
Glens Ferry HS, ID

3rd place, \$500
Ethan Lee
Neah-Kah-Nie HS, OR

4th place, \$250
Ty Taylor
Selkirk HS, WA

5th place, \$250
Mychal Kelly
Neah-Kah-Nie HS, OR

RTI congratulates these students and wishes them all the best as they continue their education.



Virtual Tours Allow You to Travel Without Leaving Home

Just because you have to spend more time at home doesn't mean you can't explore some amazing tourist destinations. Many entities, from museums to beaches, have taken it upon themselves to offer free virtual tours.

Check out these possibilities, then look around online to find even more:

- **Museums** - Google Arts and Culture partnered with museums and galleries around the world to offer virtual tours of their spaces. Some of the options include New York's Museum of Modern Art and Amsterdam's Van Gogh Museum (artsandculture.google.com/partner?hl=en).
- **National Parks** – You can surround yourself with nature's wonders while staying in your home – no hiking boots required. Take a virtual tour of Yellowstone National Park (www.nps.gov/yell/learn/photos-multimedia/virtualtours.htm) and Yosemite National Park (www.virtualyosemite.org).
- **Hawaiian Islands** – You'll practically feel the sand in your toes when you virtually explore Hawaii. You'll see surf boards being made, people enjoying the waves, and much more (www.youtube.com/watch?v=XnhZq_SF0ec).
- **New York City** – This is the next best thing to being there in person. Check out the hotspots of New York City including the Statue of Liberty, Ellis Island, and Madison Square Garden (www.youvisit.com/tour/nyc?pl).
- **Mars** – In the virtual world, you don't need to limit your travels to planet Earth. NASA partnered with Google to offer a tour of the surface of Mars recorded by NASA's Curiosity rover (accessmars.withgoogle.com).
- **Zoos and Aquariums** – Animal lovers rejoice! You can enjoy live webcam viewings from the San Diego Zoo (zoo.sandiegozoo.org/live-cams), the Georgia Aquarium (www.georgiaaquarium.org/webcam/beluga-whale-webcam), and the Monterey Bay Aquarium (www.montereybayaquarium.org/animals/live-cams).

RTI can help you take advantage of the internet's virtually unlimited resources with our fast and reliable internet service. Call RTI to learn about available speeds and pricing.

LIFELINE SUPPORT FOR AFFORDABLE COMMUNICATIONS

Lifeline is a federal program to help low-income subscribers stay connected by providing a monthly discount of \$7.25 on landline and wireless phones and \$9.25 on internet service. To qualify for Lifeline, subscribers must either have an income that is at or below 135% of the federal Poverty Guidelines or participate in at least one of the assistance programs listed below:

- Medicaid
- Supplemental Nutrition Assistance Program (Food Stamps or SNAP)
- Supplemental Security Income
- Federal Public Housing Assistance (Section 8)
- Bureau of Indian Affairs General Assistance
- Tribally-Administered Temporary Assistance for Needy Families
- Food Distribution Program on Indian Reservations
- Head Start (if income eligibility criteria are met)

You can check eligibility with the Lifeline Eligibility Pre-Screening Tool at www.lifelinesupport.org. Or call RTI at 888.366.7821.

HOME OFFICE TIPS

Are you working remotely? Pay attention to the setup of your home office to help reduce muscle and eye strain.

In addition to a ceiling light, make sure you have adequate task lighting. Your desk chair should offer lumbar support and allow you to put your feet on the floor with your legs at a 90-degree angle. Keep your computer monitor about an arm's length away. You should be looking straight ahead or slightly down at the screen, not straining upwards.

The wrong chair or computer height aren't the only things that can give you a pain in the neck. So can Wi-Fi troubles. If you have Wi-Fi questions, call our office at 800.350.5036.

GIVE A SHOUT OUT TO YOUR FAVORITE LOCAL BUSINESSES

Now more than ever, it's important to support the heart of our community – our local businesses. The pandemic has taken its toll, and many of these businesses are struggling to make a go of it. You can help by not only making purchases whenever possible, but also by sharing the love on social media.

When you post about a local business on Facebook, Twitter, or Instagram, it can help that business in a couple of ways. First, your words will remind friends and followers about the business and what it offers, which can inspire them to make in-person or website visits. Secondly, your social media community can, in turn, share your content to broaden the reach and spread the word to more people.

For example, if you've eaten at a local restaurant lately and had a positive experience, give it a shout out. If a local store is offering a special deal, let people know about it. If a plumber or painter has done exceptional work on a project, give them an online pat on the back.

A few words can make a huge difference!



Answers to Your Questions About Live TV Streaming

Live TV streaming services—such as AT&T TV NOW, fuboTV, Hulu Live TV, Philo, Sling TV, and YouTube TV—deliver prime-time network shows and sports over your internet connection. That's why they're often referred to as cable replacements.

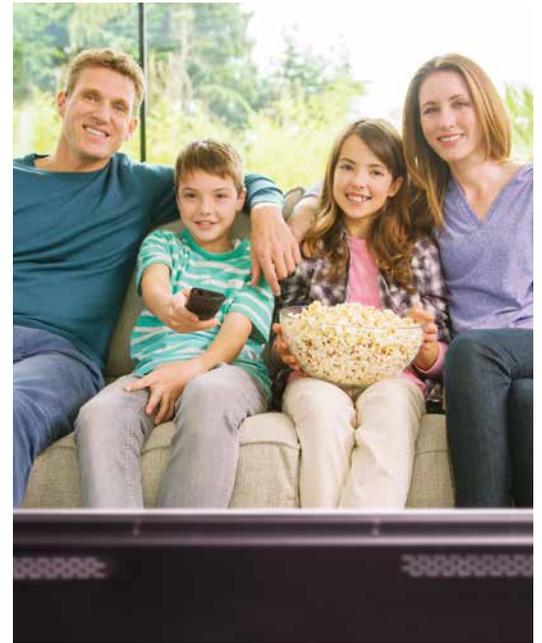
If you're thinking about switching from cable TV to a live TV streaming service, you'll want to do your homework to select the service that will provide the channels you most want to watch. To help you get started, here are the answers to frequently asked questions:

What channels are available through live TV streaming services?

Each service offers a different number and variety of channels. To compare, you can visit thestreamable.com/channels.

How much does a live TV streaming service cost?

The price varies from service to service, but most cost between \$55 and \$65 per month. This makes live TV services a less expensive alternative to cable.



Can I get a free trial for a live TV streaming service?

Yes, many of these services offer free trials. Check their websites for details on current offers.

After I subscribe, how many people in my family can watch a live TV streaming service at the same time?

Most services offer subscribers the ability to stream to two or three devices simultaneously.

Will I be locked in a contract?

No. Live TV streaming services are all month-to-month with no commitment. You can cancel at any time without penalty.

Which devices can I use to stream live TV?

Live TV streaming services work with smartphones, tablets, computers, and streaming devices like **Roku**, **Fire TV**, **Chromecast**, and **Apple TV**.

For the best experience while watching a live TV streaming service, we recommend an internet speed of at least 25 Mbps. Call 888.636.2840 to ask about the speeds and prices of our current selection of internet plans.